



**VETERANS AFFAIRS CANADA  
CANADIAN FORCES  
ROYAL CANADIAN MOUNTED POLICE**

**PROGRAM OF CHOICE (POC) 03 - AUDIO (HEARING) SERVICES**

**Alberta and Quebec**

January 2010

In accordance with a Federal Healthcare Partnership (FHP) initiative, Veterans Affairs Canada, the Canadian Forces and the Royal Canadian Mounted Police wish to advise providers in the provinces of Alberta and Quebec of the following changes to Program of Choice (POC) 03 - Audio (Hearing) Services.

A three-year service fee increase schedule has been negotiated, for a maximum of 5%, with increases given as follows:

- 2.50% increase in 2010
- 1.50% increase in 2011
- 1.00% increase in 2012

Providers will be reimbursed their usual and customary charges to a maximum of the dollar limits indicated in the following table.

<b>Benefit Code</b>	<b>Description</b>	<b>Effective January 1<sup>st</sup>, 2010</b>	<b>Pre-authorization</b>	<b>Frequency</b>
320625	Fees - Complete Hearing Assessment	\$74.20		1 / 4 CY
328370	Fees - Hearing Reassessment	\$47.70		1 / 2 CY
328331	Fees - Dispensing Fee Digital Non-Programmable - Left	\$318.04		1 / 4 CY
328333	Fees - Dispensing Fee Digital Non-Programmable - Right	\$318.04		1 / 4 CY
321734	Fees - Dispensing Fee - Analog - Left	\$424.06		1 / 4 CY
321735	Fees - Dispensing Fee - Analog - Right	\$424.06		1 / 4 CY
341351	Fees - Dispensing Fee - Digital Programmable - Left	\$477.07		1 / 4 CY
341353	Fees - Dispensing Fee - Digital Programmable - Right	\$477.07		1 / 4 CY
341343	Fees - Post Fitting Hearing Aid Follow-Up Left	\$79.51		1 / 4 CY
341345	Fees - Post Fitting Hearing Aid Follow-Up Right	\$79.51		1 / 4 CY
328302	Hearing Aid Performance Check - Left	\$26.50		1 / 1 CY
328304	Hearing Aid Performance Check - Right	\$26.50		1 / 1 CY
341347	Fees - Re-Adjustment of Hearing Aid - Left	\$37.13		1 / 1 CY
341349	Fees - Re-Adjustment of Hearing Aid - Right	\$37.13		1 / 1 CY

Benefit Code	Description	Effective January 1 <sup>st</sup> , 2010	Pre-authorization	Frequency
328373	Fees - Out-of-Office Service Fee - Left	\$58.32		1 / 1 CY
328375	Fees - Out-of-Office Service Fee - Right	\$58.32		1 / 1 CY
320942	Fees - Minor Repairs - Left	\$26.50		1 / 6 CM
320834	Fees - Minor Repairs - Right	\$26.50		1 / 6 CM
320518	Accessories - Ear Molds - Left	\$38.75		1 / 2 CY
320613	Accessories - Ear Molds - Right	\$38.75		1 / 2 CY
320633	Fees - Impressions - Left	\$31.81		1 / 2 CY
320635	Fees - Impressions - Right	\$31.81		1 / 2 CY
321672	Fees - Return Charge - Left	\$106.01	TAC	1 / 4 CY
320885	Fees - Return Charge - Right	\$106.01	TAC	1 / 4 CY
322714	Fees - Dispensing Fee Item Cost \$30 - \$100	\$37.13	TAC	N/A
320812	Fees - Dispensing Fee Item Cost \$100 - \$200	\$79.51	TAC	N/A
320631	Fees - Dispensing Fee > \$200	\$159.02	TAC	N/A
321733	Fees - Home Visit Fee	\$37.13	TAC	3 / 1 CY

### **New Benefit Codes effective January 1<sup>st</sup> 2010**

321736	Bundle #1 - Left	\$630.78		1 / 4 CY
321737	Bundle #1 - Right	\$630.78		1 / 4 CY
321738	Bundle #1 - Binaural	\$1,261.56		1 / 4 CY
321739	Bundle #2 - Left	\$564.58		1 / 4 CY
321740	Bundle #2 - Right	\$564.58		1 / 4 CY
321741	Bundle #2 - Binaural	\$1,129.16		1 / 4 CY

**NOTE:** **Bundle #1** includes hearing aid selection, dispensing fee, post-fitting fee and shipping & handling.

**Bundle #2** includes dispensing fee, post-fitting fee and shipping & handling.

### **Benefit Codes terminated December 31, 2009**

328327	Analog - Non-Programmable - Left
328329	Analog - Non-Programmable - Right
341363	Analog - Programmable - Left
341365	Analog - Programmable - Right
341359	Analog - Programmable - Pre-Authorized - Left
341361	Analog - Programmable - Pre-Authorized - Right

Please visit the Blue Cross website at [www.medavie.bluecross.ca](http://www.medavie.bluecross.ca) and click on the *Health Professionals* link to view all provider bulletins, to download and print claim forms and to update your contact information including your email address.

You may direct all inquiries pertaining to claims submission or payment reconciliation, including requests for updated Benefit Grids, to your regional Blue Cross Office at 1-888-261-4033.